



QUALITY POLICY

The company NOVOFIL SpA implements a quality management system according to the ISO 9001 standard, certified by RINA SERVICE SPA since 29/07/2010. The purpose of this standard is to continuously provide products that comply with the applicable statutory and regulatory requirements and to guide the increase of customer satisfaction.

The implemented management system, consisting of a manual, procedures, instructions, forms, and consequent records, is guided by the company's Quality Policy. In this latter document, formalized by the company's Management, the commitments, principles, and general objectives that the company intends to pursue are expressed.

In the Quality Policy of NOVOFIL SpA, the Management commits to:

- a) fully satisfying the interested parties, where interested parties mean the customers, staff, environment and society in which the company operates, suppliers, and the company's shareholders,
- b) the continuous improvement of the effectiveness of the quality management system,
- c) compliance with contractual requirements regarding the products the company manufactures,
- d) compliance with the requirements of applicable directives, standards, regulations, and laws,
- e) giving the necessary authority and responsibility to the Quality Manager to:

- develop a suitable Quality Management System in compliance with the Quality Assurance requirements specified in the UNI EN ISO 9001 standard,
- periodically evaluate the adequacy and effectiveness of the QMS,
- identify and investigate areas that may give rise to significant quality problems,
- promote, recommend, and propose to the company's Management solutions to remove situations that are contrary to the established quality objectives.

- f) train all staff on quality, company methodologies, and processes,
- g) use qualified personnel for the performance of primary activities for quality purposes,
- h) plan, execute, and monitor processes and products,
- i) provide adequate means to staff to ensure the continuous improvement of quality,
- j) use qualified suppliers,
- k) periodically review the policy and the quality management system.

All company employees are obliged, in relation to their duties and responsibilities, to perform their activities in full compliance with what is established and defined in the quality manual and to report to the Quality Manager all those conditions, real or potential, that may compromise the expected quality objectives.

At least annually, on the occasion of quality management system reviews, the Quality Policy is reviewed to ascertain its suitability and validity; on this occasion, the set objectives are also reviewed, and future objectives are defined in accordance with what is detailed in the quality manual.

Annually, NOVOFIL's Quality Management System is subject to verification by the certification body RINA SERVICE SPA to ensure the maintenance of compliance with the international ISO 9001 standard.

NOVOFIL S.p.A.